

## Volunteering at the North Bay Regional Health Centre

### FREQUENTLY ASKED QUESTIONS

#### What is the minimum age required to volunteer at the NBRHC?

Volunteers must be at least **16 years of age**, and some positions require volunteers to be at least 18 years of age. We have limited evening and weekend volunteer positions, so it may be difficult to accommodate high school students during the academic year.

#### What is the minimum commitment required to volunteer at the NBRHC?

Due to the nature of our programs and services, it is necessary for volunteers to make a long-term commitment and maintain a consistent schedule. Volunteer applicants must select one of the following commitment options:

1. **Regular Commitment:** At least 80 hours of service for at least 7 months (approx. 4 shifts per month).
2. **Student Commitment:** At least 50 hours of service for at least 2 months. Enrollment in an educational institution (secondary or post secondary) is required.

#### How long does it take to become a volunteer?

To ensure the best quality of volunteers and services offered, we have a thorough application and intake process. If your volunteer application is accepted, it can take **4 to 6 weeks** to become a volunteer.

#### When should I submit my volunteer application?

Applications can be submitted to the Volunteer Department at any time throughout the year; however, if you are only available to volunteer during the summer, please submit your application no later than **April 15th**.

#### Will I be guaranteed a volunteer placement if I submit a volunteer application?

The volunteer application process does not guarantee a volunteer placement at the NBRHC. Volunteers are accepted and placed according to hospital needs, position availability and volunteer skills, interests and suitability.

We strive to accept as many applicants as possible, however, due to the volume of applications we receive we are not able to guarantee a placement for everyone and only those applicants selected for an interview will be contacted.

#### Can I complete my secondary school community hours at the NBRHC?

You may apply the volunteer hours accumulated at the NBRHC to your secondary school requirement; however, we can only provide confirmation of hours to those who have completed at least **50 hours** of volunteer service.

#### Do volunteers have to pay for parking?

Volunteers receive complimentary parking during volunteer shifts. Other modes of transportation to and from the hospital such as city bus or taxi are the responsibility of the volunteer.

#### Do volunteers have to wear identification?

Volunteers are required to wear a volunteer uniform and photo identification card while on duty. We require a \$10.00 refundable deposit for a uniform.

#### Can I use my professional training as a volunteer?

While we welcome volunteers with professional experience, all volunteers are restricted to performing the duties outlined in their volunteer position description and are not permitted to practice within a specific profession when volunteering.

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