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North Bay Regional Health Centre 50 College Drive North Bay ON, P1B 0A4 705.474.8600 or 705.474.1200 www.nbrhc.on.ca

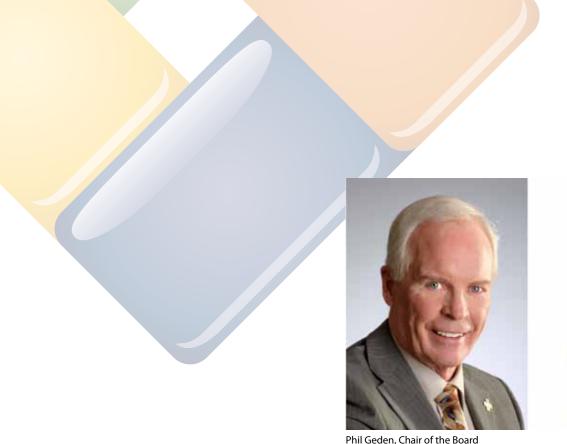
REPORT OF THE BOARD CHAIR AND PRESIDENT & CEO

2010/2011 was a historical year for both the North Bay General Hospital (NBGH) and the Northeast Mental Health Centre (NEMHC).

It was the year:

- We had a successful move into our longawaited, 752,000 square foot, state-of-the-art health centre and opened its doors for patient care on January 29 and 30.
- We saw the last baby born in the old hospital—a place where babies took their first breath for the past 100 years; and the first baby born in the new hospital where families will now begin their life-long journey together for the next half century and beyond.
- We moved from antiquated mental health facilities that hindered our ability to provide a place of recovery to a centre that provides a healing environment and gives patients privacy and a sense of hope for the future.
- We sat in our new auditorium and watched, through live feed video, as our community's first MRI was lifted by crane through the wall on level two and installed in our new health centre. This leading-edge MRI and other new diagnostic equipment ensure people receive these important services closer to home.
- The partnership between the two hospitals forged an even greater relationship by appointing one President and CEO, Mark Hurst, to lead the two organizations.
- The two boards then worked towards a voluntary amalgamation of NBGH and NEMHC and created a new organization known as the North Bay Regional Health Centre (NBRHC) effective April 1, 2011. This is the first voluntary integration of its kind within the NE LHIN and is being touted as a major accomplishment that will improve and

- enhance the patient experience by providing a full continuum of service.
- We are Canada's first fully integrated regional specialized mental health facility and district acute care referral hospital. Previous NEMHC President and CEO Robert Cunningham was appointed as Executive Vice President of NBRHC and Chief Amalgamation Officer and lead the work with the Board and staff and physicians in both organizations towards this voluntary amalgamation.
- A new Board of Directors was developed from the predecessor NBGH and NEMHC Boards with openings for three new directors and assumed governance of NBRHC effective April 1, 2011.
- Over 150 people joined our volunteer force of 250 active volunteers. Ambassadors, a new role for the health centre, greet patients as they arrive, provide direction, assistance and in many cases escort patients to appointments throughout the facility.
- We joined forces to find solutions to the Alternate Level of Care (ALC) issues affecting the delivery of care in our district. The North Bay Regional Health Centre, Cassellholme/ Castle Arms, Mattawa and West Nipissing general hospitals are finalizing a report including suggestions for solutions to the issues faced by high numbers of ALC patients. Both the NE LHIN and the CCAC are at this partnership table and will be critical to a successful outcome to this long standing challenge.





Accountability is always forefront in our minds as we continue to strive to provide high quality patient care. Along with hospitals across Ontario, our wait times, C. difficile infection rates, hand hygiene compliance, and other quality indicators are posted on our website and on the Ministry of Health and Long Term Care's website. Our Board has approved the annual NBRHC Quality Improvement Plan that was recently posted on our website, which is a requirement under the *Excellent Care for All* act.

This memorable year wouldn't have been as successful without our staff, physicians and volunteers. We wish to thank them for their continued dedication to ensuring our patients receive high quality care and service. We recognize how hard everyone has been working to provide this care while taking on additional work leading up to our move to this wonderful new health centre and as we continue to settle into our new home. Their continued high spirit and dedication is acknowledged and very much appreciated.

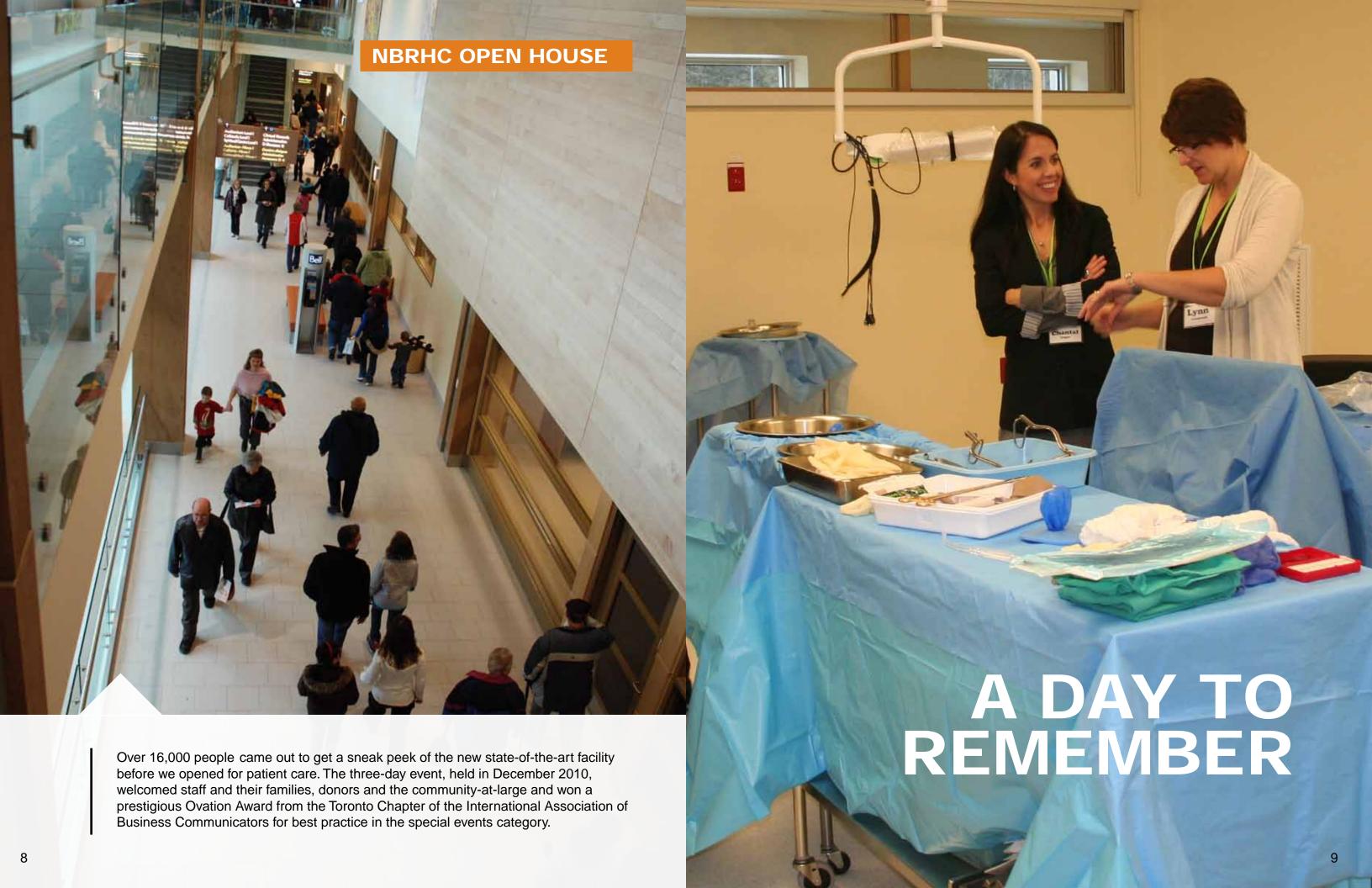




The realization of many people's tireless efforts came to fruition on January 29 & 30, 2011 when the North Bay General Hospital and Northeast Mental Health Centre moved to the new health centre. Monday,

January 31, the health centre officially opened for business and welcomed patients, families and the hospital community to North Bay's new state-of-the-art facility. This milestone represents the start of a

new chapter in the history of our hospitals and points to a positive future for the community and region we serve. A special thank you to the excellent transition team!







ARTS
RESIDENCY
PROGRAM AT
NBRHC

The ArtsHealth North Residency program offers a unique opportunity for local, national and international artists to bring their work to the North Bay Regional Health Centre. Artists can submit proposals for three month long residencies, and are chosen by a sub-committee of the NBRHC Art Committee. During their residencies, artists are encouraged to interact with patients, visitors and staff, both

in the art studio and in the hospital at large. Our first two resident artists were local, and our upcoming three artists are from Montreal, Vancouver and the Philippines. The NBRHC Art Committee is also responsible for taking the existing art from both NBGH and NEMHC and creating a permanent art collection at the new NBRHC.

SAYING GOODBYE

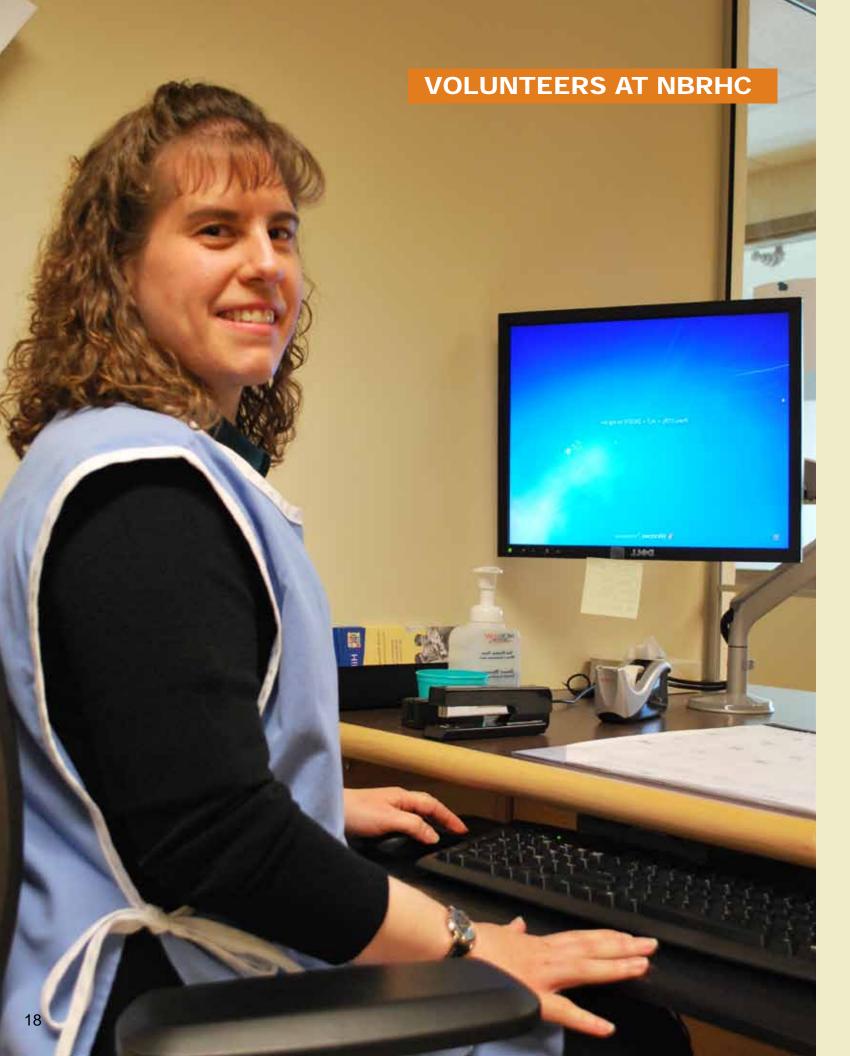
The North Bay General Hospital and Northeast Mental Health Centre like to dance!

More than 25 departments took part in this fun, creative, team-building exercise to say goodbye to our existing hospital sites. The So You Think You Can Dance NBGH and NEMHC video won a Gold Quill Merit Award from the International Association for Business Communications for its success. Congratulations to everyone everyone who participated!









BRING OUR FACILITY TO LIFE.

RAISE NECESSARY
FUNDS FOR
EQUIPMENT
AND PATIENT
PROGRAMS.

THEY BRIGHTEN A **PERSON'S DAY.**

EASE A PATIENT'S ANXIETY AND FEAR.

SHARE THEIR TALENTS AND EXPERTISE.

OFFER A FRIENDLY SMILE AND SHARE THE JOY OF VOLUNTEERING.

OUR VOLUNTEERS'
GENEROUS
DONATION OF
TIME PRODUCES
AMAZING RESULTS.

VOLUNTEER ACTIVITY FOR 2010-2011 FISCAL YEAR

- 500 volunteers—double the number from the previous fiscal year
- 20,000 volunteer hours contributed

Our volunteers' gift of time equals a \$310,000 cost saving to the organization*

New programs, processes and services:

- New screening and on-boarding processes
- Ambassador Program
- Day Surgery and Ambulatory Procedures Unit volunteers
- Ambulatory Care Unit volunteers
- Art Committee volunteers
- Patient Move Day volunteers

VOLUNTEER ASSOCIATION REPORT

With the amalgamation of the North Bay General Hospital, and the Northeast Mental Health Centre becoming official April 1, 2011, it's an exciting time for the NBGH and NEMHC Volunteer Associations. It's a time of change, growth and new beginnings.

Previously functioning as two separate Volunteer Associations, our goal moving forward is to work as two sub-committees functioning under the North Bay Regional Health Centre Volunteer Association. This will allow us to work more collaboratively and better achieve our shared commitment of providing services and funds to enhance patient programs for both the District Hospital and the Regional Mental Health programs.

We are proud of our major projects and achievements over the 2010-11 Fiscal Year.

*calculated using Imagine Canada's Estimate of the Value of Volunteer Activity (EVVA) tool

Daffodils save lives. Buy a bunch. Daffodils For Sale A FUNDAMENTAL PART OF OUR HOSPITAL

VOLUNTEER ASSOCIATION

REPORT CONTINUED

ACUTE CARE

(formerly North Bay General Hospital Volunteer Association)

- Six volunteers received Life Time Membership Awards from the Hospital Auxiliaries Association of Ontario (HAAO)
- \$100,000 pledged to Seeing More Clearly a campaign for an MRI and more...
- \$105,000 investment to build the new Gift Shop at the North Bay Regional Health Centre

REGIONAL MENTAL HEALTH

(formerly Northeast Mental Health Centre Volunteer Association)

- Partnerships with various community organizations and sponsors to organize the bi-annual silent auction and annual mini-putt tournament with funds supporting patient programs such as:
 - Flat-screen televisions, a Nintendo Wii console and games for patients in the Forensics Program
 - Items for the SNOEZELEN room
 - Camp Tillicum activities
 - Portable defibrillator for patient outings
 - Christmas activities for patient areas
 - Two collapsible tents for patient events

We are grateful for all the members of our Executive who generously give their time and we look forward to more opportunities to support the patients of the North Bay Regional Health Centre.

Lorne Cutts

President
North Bay Regional Health Centre
Volunteer Association
DISTRICT HOSPITAL

Randi Dutrisac

President
North Bay Regional Health Centre
Volunteer Association
REGIONAL MENTAL HEALTH

NEMHC UNAUDITED OPERATING STATEMENT

NBGH UNAUDITED OPERATING STATEMENT

Operating Revenue:
Government funding Other Investments Amortization of deferred capital contributions and donations
Operating Expenses:
Salaries and wages Supplies and other Benefits Medical staff remuneration Amortization of capital assets Drugs and medical gases Medical supplies
Excess (deficiency) of Revenues over Expenses before interest and amortization of buildings and deferred contributions
Interest and amortization of buildings and deferred contributions
Interest on other long term debt Government contribution for interest on other long term debt Amortization - buildings Amortization of deferred captial contributions
Excess (deficiency) of Revenues over Expenses from continuing operations
Discontinued operations

Excess (deficiency) of Revenues over Expenses for the year

	2010/11		2009/10
\$ \$ \$ \$	66,681,784 3,493,022 563,112 117,564	\$ \$ \$ \$ \$	64,208,734 2,729,172 673,967 152,665
\$	70,855,482	\$	67,764,538
\$ \$ \$ \$ \$ \$ \$ \$	30,909,351 22,600,646 8,110,393 6,876,767 473,241 413,166 104,882	\$\$\$\$\$\$\$	31,811,157 19,624,623 7,304,699 6,386,625 440,795 471,073 103,173
\$	69,488,446	\$	66,142,145
\$	1,367,036	\$	1,622,393
\$ \$ \$	(5,049,268) 4,994,380 (2,137,503) 620,755 (1,571,636)	\$ \$ \$	0 0 (1,369,866) 135,120 (1,234,746)
\$	(204,600)	\$ \$	387,647 (66,972)
\$			

Operating Revenue	2010/11	2009/10
Operating Revenue		
MOHLTC/LHIN * Insurance & patient revenues Other revenues Administered programs	\$ 121,219,411 \$ 9,042,858 \$ 19,095,785 \$ 13,685,318	\$ 108,041,098 \$ 9,789,388 \$ 17,108,595 \$ 12,750,844
	\$ 163,043,372	\$ 147,689,925
Operating Expenses		
Salaries and benefits Medical & surgical supplies Drugs Other supplies & expenses Amortization - furniture & equipment Administered programs	\$ 112,816,269 \$ 7,678,407 \$ 5,587,816 \$ 28,883,048 \$ 4,306,210 \$ 13,685,318	\$ 105,555,417 \$ 7,574,637 \$ 5,397,378 \$ 21,205,617 \$ 4,326,278 \$ 12,750,844
	\$ 172,957,068	\$ 156,810,171
Excess of Expenses over Revenues before interest, amortization of buildings and deferred contributions and other items	\$ (9,913,696)	\$ (9,120,246)
Interest and amortization of buildings and deferred contributions		-
Recovery of interest on long term obligation Interest on long term obligation Amortization of deferred contributions - buildings Amortization - buildings	11,989,228 (13,245,182) 2,110,669 (4,228,343)	610,027 (1,399,833)
	\$ (3,373,628)	\$ (789,806)
Excess of Expenses over Revenues before other items		
	\$ (13,287,324)	\$ (9,910,052)
Transition costs Recovery of transition costs	(10,885,400) 10,885,400	(4,491,656) 4,491,656
	\$ 0	\$ 0
Excess of Expenses over Revenues for the year	\$ (13,287,324)	\$ (9,910,052)
		· (2,2,2,3 2)

^{*} Ministry of Health and Long Term Care / Local Health Integration Network



HOSPITAL **ACTIVITY**

	2010/11	2009/10
Births	843	939
Inpatient Admissions	10,107	10,545
Inpatient Days	75,762	76,411
Renal Dialysis Visits	7,430	7,320
Radiology Tests	48,872	50,718
CT Scans	18,887	20,215
Emergency Visits	50,742	47,402
Surgical Procedures	10,000	10,402
Medical Staff		138
Staff		
Full Time	1,053	968
Part Time	721	655
Total Staff	1,774	1,623

SEEING MORE CLEARLY CAMPAIGN VOLUNTEERS







Barbara Morland Wellard, Chair of the Board

CLOSING OUR COMMUNITY'S HEALTH CARE GAP

Through generous gifts and the efforts of our volunteers, the Foundation was able to provide \$3,067,098 in support of the building of the new hospital and the purchase of much needed medical equipment. The Foundation raises district support through direct mail letters, personal solicitation, memorial giving, monthly giving, third party events and *Our Hospital Walk/Run* signature event.

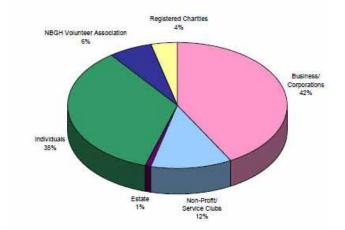


Lois Krause, Executive Director

Fiscal 2010 - 2011 was a transformational year. The Foundation entered into a memorandum of understanding (MOU) with the Northeast Mental Health Centre to begin accepting and raising funds for regional mental health. The MOU served as an interim agreement until full amalgamation between the North Bay General Hospital and the Northeast Mental Health Centre was finalized. The newly structured Foundation will be

called the North Bay Regional Health Centre Foundation. It will secure philanthropic support for our district's medical and our region's mental health care needs. It will build stability and capacity for the future of the North Bay Regional Health Centre. The Foundation moved from its Main Street location to the new North Bay Regional Health Centre facility located at 50 College Drive.

BREAKDOWN
OF REVENUES
BY DONORS
2010/2011



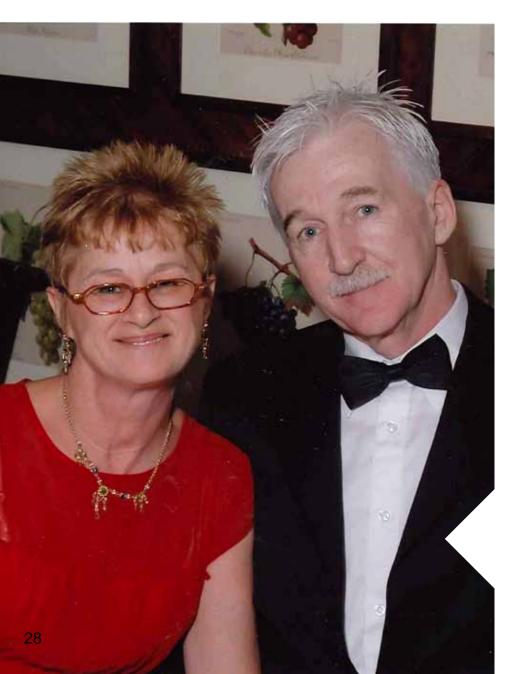
El Eng Photo-

NORTH BAY HYDRO **SOCIAL CLUB**

Seventeen years ago, three North Bay Hydro employees; Wally Lott, Mark Storie and Norm Coutts found there was a market for recycling old hydro lines. It would require some effort. During their coffee breaks and lunch hours, they started stripping the insulator off the wires so that the copper could be sold for recycling.

With some of the proceeds, the North Bay Hydro Social Club made many quiet donations in the community. This year, the North Bay Hydro Social Club made a significant donation of \$50,000 toward the Seeing More Clearly campaign.

Thank you North Bay Hydro Social Club.



CLAUDE & MARIA FORTIER

Claude & Maria Fortier have been friends of the hospital and the Foundation for many years. They moved to North Bay from Hearst in 1991 where they owned a food store for 25 years. They continue their success with a variety of investment ventures.

Their first major donation to the Hospital Foundation was for the building of the new health centre. For over five years, Claude has volunteered on the Foundation's Major Gift Committee, helping to secure philanthropic support for various initiatives that help the hospital provide advanced levels of care.

Claude is a *Seeing More Clearly* campaign cabinet volunteer and a major donor to this campaign. He and his wife Maria have made a personal contribution of \$150,000.

Thank you Claude and Maria.



The Foundation has installed donor walls acknowledging levels of cumulative giving which complements the donor recognition program.

The North Bay and District Hospital Foundation accepted the responsibility to lead district communities in support of Seeing More Clearly: A campaign for an MRI and more...

The campaign, lead by honourary co-chairs Barbara Minogue, Ted Hargreaves and Steve Omischl, and managed by campaign co-chairs Ted Thomson and Al McDonald, is joined by 40 committed community leaders from our district. The campaign started its first phase in October with a focus on leadership gifts.

Many patients need regular MRIs and other advanced diagnostic imaging scans that have not been available in our district. With the addition of an MRI, digital mammography, X-ray, fluoroscopy and angiography equipment, as well as a SPECT/CT for nuclear medicine, our district now has access to and provides the best diagnostic imaging care available.

The total cost of the district's diagnostic imaging equipment needs is more than \$10 million. The Foundation has committed to help the community raise \$6 million. With this promise, the hospital took a bold step and borrowed the funds necessary to purchase the equipment, making it available for use now. Early detection resulting in early intervention saves lives.



This past year the Foundation sent two letters to the community seeking urgent support. In the spring of 2010 Dr. G. Uys, Emergency Physician, asked donors to help deliver emergency care faster with the purchase of a portable ultrasound. The fall 2010 appeal letter was signed by Dr. Joe Madden, Chief of Staff for NBGH, seeking funds for the purchase of advanced medical equipment for our new hospital. The community responded generously to both of these appeals raising more than \$88,100.

The community supported the more than 22 special events hosted by service organizations, businesses and individuals in support of the Foundation.

The Foundation encourages donors to make planned gifts, such as a gift in a will, a gift of property or a gift of life insurance. The Foundation hosted donors at a How to Protect Your Wealth seminar series on *The Role of the Executor*. Lawyers, accountants and wealth advisors were invited to a seminar on *Planned Giving using Life Insurance*.

The fourth annual *Our Hospital Walk/Run* had a number of exciting changes including the move to the North Bay Regional Health Centre site, new 2km, 5km and 10km routes, and the addition of the *April & Friends Walk*. The Hospital's most successful run to date attracted 660 participants, 130 volunteers and 42 sponsors raising over \$100,800 in cash and gifts-in-kind.

EXECUTIVE **COMMITTEE**:

Barbara Morland Wellard, Board Chair Lachlan McLachlan, Vice Chair Nancy Birtch, Treasurer Guido Verrillo, Chair Planned Giving Committee Linda Karam, Chair Annual Giving Committee Lois Krause, Secretary

ANNUAL GIVING COMMITTEE

Linda Karam, Board Trustee, Committee Chair Beverly Martin, Board Trustee Lynn Larondeau, Community Volunteer Bernard Penney, Community Volunteer Tami Price-Fry, Community Volunteer Jeff Serran, Community Volunteer Andrew Staniforth, Community Volunteer Pat Stephens, Community Volunteer Vicki Tyler, Community Volunteer

FINANCE AND INVESTMENT COMMITTEE

Nancy Birtch, Board Trustee, Committee Chair Lloyd Burke, Board Trustee Earl Graham, Board Trustee Linda Karam, Board Trustee Luc Lalonde, Board Trustee Robert Martyn, Board Trustee

INVESTMENT

REVIEW COMMITTEE

Robert Martyn, Board Trustee, Committee Chair Luc Lalonde, Board Trustee Eric Thomson, Board Trustee Shawn Flindall, Community Volunteer Peter Greco, Community Volunteer

PLANNED GIVING COMMITTEE

Guido Verrillo, Board Trustee, Committee Chair Eric Thomson, Board Trustee Barbara Morland Wellard, Board Chair John Balfe, Community Volunteer Sally Colvin, Community Volunteer Shawn Flindall, Community Volunteer

WAYS TO GIVE

There are a number of ways you can give your support/donate to the hospital:

Online

The Foundation has made it easier for you to give. You can now donate online by going to the Hospital's website www.nbrhc.on.ca, click on the Foundation page and click the Donate Now button.

By Mail

Mail your donation to: North Bay Regional Health Centre Foundation PO Box 2500 North Bay ON P1B 5A4

By Telephone

Call the Foundation Office at 705-495-8125 to donate with your Visa, MasterCard or American express.

In Person

Visit the Foundation Office at 50 College Drive to deliver your donation in person.

Donations of \$20 or more will automatically receive an official charitable tax receipt.

Donors listed in this report made these cash gifts, pledge payments and gifts-in-kind from April 1, 2010 to March 31, 2011

\$100,000 TO \$249,999

Evans Bertrand Hill Wheeler Architecture Inc. North Bay General Hospital Volunteer Association Tembec Inc.

\$25,000 TO \$99,999

Claude & Maria Fortier Dr. William & Patricia Hodge & Family Angela H. Pedley (Charity) Trust Comsatec Inc. **Dokis First Nation** Hoppers Buick GMC North Bay J.S. Redpath Limited Kiwanis Club of North Bay North Bay & District Home Builders' Association North Bay Hydro Distribution & North Bay Hydro Social Club The North Bay Nugget Papa Joe Lefebvre Family and

\$10,000 TO \$24,999

Starlight Children's Foundation

Friends

Don & Dr. Victorine Beddage Gabriel & Ruth Collette Russell & Sally Colvin Valentine (Ali) Jackson Dr. Kenneth Kesty & Dr. Cynthia Bullen Walter Sitkowski & Dr. Katarzyna Lukomska Floyd & Ruby MacMillan Gordon & Phyllis Yardley **AKtion Club** Dean's Pharmasave Designed Roofing Knights of Columbus - Chevalier de Colomb Lynn Johnston Productions Inc. Northern Ontario Heritage Fund Corporation

Shoppers Drug Mart - Lakeshore Dr.

Sisters of St. Joseph of Sault Ste.

Joe & Heather Guido

Marie TWG Communications

\$5,000 TO \$9.999

Chancey & Kathleen Armstrong Margaret Roynon Hughes Dr. Cameron & Florence Hunter **Ernest & Mary Levis** Roger & Sandra Marleau Nicole Neff & Family Fred & Mary Ann Routery John & Barbara Wellard Boston Pizza - Michael Gibb Canada Brokerlink (Ontario) Inc. Clarion Resort Pinewood Park Delorme's RV Sales and Service **Investors Group Financial Services** Jim Moore Petroleum & Moore Propane

Kiwanis Club of Nipissing

Lafarge Canada Inc. Lakeview Tim-BR Mart Leon's Furniture

Manitoulin Transport Metal Fab Ltd.

Nortek

North Bay Lions Club

North Bay Royal Purple Lodge #170 North Bay Toyota Ltd.

Northern Credit Union

Order of Eastern Star Fidelis Chapter No. 99

Peak Fitness

Royal Canadian Legion Branch #23 Royal Canadian Legion Ontario **Provincial Command Branches**

and Ladies' Auxiliaries Charitable

Foundation The Mortgage Centre

True North Chevrolet Cadillac Ltd. Walmart Canada, Inc.

\$1,000 TO \$4.999

Barbara Bain Roland & Nida Barber Campbell & Kathleen Barrington Gerhard & Margaret Beckert Ewart M. Blackmore Dr. Blair Bowker Paulette Breault Herbert & Geetie Brown Bill & Doris-Rae Brownlee David Butti Alan & Michele Cameron Marina Chalmers Dr. Anurag & Anne Chopra

Don & Donna Couchie Lee & Carolyn Crawford Fernand Crépeau Robert & Sharon Cunningham Ralph & Doreen Currie Dr. Ralph & Lorraine Dell'Aquila Dr. Bruce & Cathy Demers Ab & Betty Dennis Jean Dockendorff Victor & Patty Fedeli Ronald & Madeleine Gasparetto Rose Gelineau Stanley Hanna Dr. Scott Kerrigan & Claire Domitric Eugène & Hélène Legros

Bruce & Lois Krause Family Joseph & Joanne Laplante

Dr. Mario & Suzanne Lemay Donna & Roger Liddle

Ian B. Macdonald

Victor & Joanne McClenaghan Ronald & Dianne McMillan

Dan & Brenda Muto Steve Omischl

Oscar & Sandra Poloni Rodney Prophet

Eric & Judith Quaisser Donald & Mary Rolfe

Stanislaw Sliwinski

Julie-Ann Smrke

Dr. Jon & Donna Spencer Russell & Nancy Thompson

Craig & Sondra Thomson

Dr. Lukmaan Waja & Dr. Inez Jinnah Dr. Tsing San & Dr. Rajalaxmi Wong

David & Sadie Youmans Dr. Richard Zamperoni & Dr.

Stephanie Gamble

A.C.T. North Bay Council 1049 Caisse Populaire North Bay Limitée

Cementation Canada Inc. Cercle d'amitié de Sts-Anges

Club Richelieu - North Bay

CN Employees' and Pensioners'

Community Fund Ed Eng Photography Filion Monuments

Giant Tiger Hilltop Variety

Hock Shop - Boucher Family J. G. Fitzgerald & Sons Ltd.

L'Alliance des caisses populaires de l'Ontario Itée

Lewis Motor Sales Inc. Mattawa Golden Age Club

McGuinty Funeral Home Ltd. Mitchell Architects Inc.

North Bay & Area Insurance Brokers Association

North Bay Professional Paramedics

Association

Ontario Power Generation Central Hydro Plant Group Operators OPG Employees' & Pensioners'

Charity Trust Quilts By The Bay Ramsay Law Office

Rebuilt Resources Skills Dev. Inc.

Riverview Cottages

Royal Canadian Legion Branch #599 Sim Jim Treats

Stradwick's Carpet One

Symetrics

Tom & Ellie Thomson

Twiggs Coffee Roasters United 50 Seniors Club

West Ferris Secondary School Academic

WF Minor Sports Assoc.

ZW Group

\$100 TO \$999 Gaetan & Liette Allaire Deanna Allan Constance Allison Christine Amendola **Charlotte Ames** Clem & Lise Amyotte James & Karen Anderson Stephen & Kathleen Anderson Elaine Arcand Jacline Archambault Yoland & Suzanne Archambault

Dr. Frank & Ruth Armstrong Richard & Mary Lynn Armstrong

Ruth Ashe Peter Ashurst Cheryl Aslett

Dr. Kenneth & Mary Jane Asselstine

Nicole Audet Patricia Audette

Philip & Diane Aultman John & Sharon Aultman

Cory & Donna Backer

Mike Bailey & Marilyn Pattenden-Bailey

Edward & Dorothy Bale Ian Ball

D. Wayne & Linda Barker

Erin Barker Norman Baxter

Dr. René & Mathilde Bazinet

William & Ruth Beattie Harold & Linda Beatty

Rodger & Dianne Beauchamp

Judy Bechard Corinne Beckerleg Robert Becks

Lance & Huguette Bedwell

Glenda Beilhartz Leora Bekesi Hélène Bélanger Joyce Bennet Greg Bent

Stephanie Bergeron Teresa Berghamer Katherine Bergman Doreen Berry

Barry & Lydia Bertrand Rudy & Marie-Noella Bertsch

Edward Bettiol David & Laurie Betz Roger & Marilyn Betz

André Bessette

Donald & Sheila Bickerton C. Nancy Birtch

Judith Blahut Ronald & Pauline Blais

Rebecca Blais Bill & Joan Blumsom Joyce Boettger

Dr. Larry & Marilyn Boland Dr. Douglas & Bonnie Bolger

Lillian Bond

Ruth Bolan

Don & Barb Bonenfant Kenneth & Nancy Boody

Helen Boody Anna Borecki

Norman & Helen Borenstein

Andrew Borkowski Diane Bourdon Fern & Brenda Bourre

Robert & Helen Bower Gilbert & Nancy Bowness

Michael & Barbara Boyd Roger Brassard Gertrude Brennan Hal & Diane Brereton

Grace Briggs

Brian & Adele Bromley Bonnie Brouse

Annie Brousseau & Richard Labelle Gary & Donna Brown

Roman Brozowski Kari Brozowski

Claude & Natalie Brunette Michael & Shirley Bubnich David & Marilyn Buchanan Lawrence & Doreen Buchanan Dr. Brian & Janet Buckley

Orville & Madeline Buffett Ronald Buffett

Sue Bullard

Peter Burns & Carolyn Kennedy David & Patricia Burt

Christopher Burtchall

David & Donna Burton Elisabeth Busch Michael & Joanne Buss Mario & Stella Caicco Charles & June Campbell Jack Campbell Mary Cappadocia

Bette Card Claude & Lyse Cardinal Ted Fielder & Sheila Carr

Sylvain Carriere Dr. Joel & Kim Carter Anton & Phylis Carter Wayne & Michelle Causton Stephen Cerisano Antonio & Jana Cesarano

Luc Champagne

Laurence & Margaret Chapin Roland & Meimi Charette Bernard & Beverley Charron Gilles & Jeannine Charron Les & Marion Chartrand

Dr. James Ted Chase Norman & Irene Checkley Peter & Peggy Chirico Gerry & Louise Chivers

Leo & Monica Chivers Karl & Susan Christian

Betty Church William Church

Grant & Isabel Churcher Larry & Leslie Ciglen

Tom & Barbara Clare Lewis & Mary Clarke

Bernice Cleator Arnold & Elva Cline Arthur & Avril Coburn

Dr. David & Cathy Cochrane Gary & Jill Cockerell

Brian Colley Thomas Comba

Robert & Yolande Comstock Teresa Cooke

William & Caroline Corbett

Lynne Cotie Elgin & Jean Cotton

René & Adele Coursol Richard & Elaine Courtice Douglas H. Courtman Stanley & June Courtney

Jane E. Courtney Gisele Cousineau Melvin & Doreen Cox

Helen Cozac Eli Craig

Carl & Gloria Crewson Wesley & Lois Crigger Patrick Critchley

Stead & Carolyn Crockett John & Jeanne Cullis

Henry & Evelyn Cuming Bernice Daly John & Valerie Davis Ronald & Margaret Davis Nancy Davis Kenneth Hoyle & Donna Day-Hoyle Al & Heather Decloe Frank & Evelyn Dell Dr. Dave & Carol Dellandrea Jonny Dempsey Joan Denomme Joe Derook Milton & Ruth Detta Nancy Dewar & Brad Stenning Richard Dickson & Ida Childs Ralph & Patricia Diegel Frances Dignan Madeleine Ditchfield Stacey Donches Ronald & Arlene Dool Lois Douglas Murray Dowdall Lisa Drinkwalter Patrice Dube Shelly Dubeau Robert & Louise Duchesne Allan Duffy & Jo-Anne Jolkowski Lawrence Duggan Ronald & Jeanette Dunbrook Ted & Annette Dunn George & Marilyn Duquette Ollie & Norman Edmunds Harold & Eleanor Edwards Nora & Don Coutts Phyllis Esch Donald & Joan Euler Richard & Barbara Evans Rebecca Fair Vivienne Falconi Robert & Betty Farris **Brian & Bernice Fawcett** Dr. Frank & Ruth Fazzari Bernice Fearnley Les & Verna Feindel Edward Fenn Harold & Marjorie Fennell Ernest & Mary Jean Ferguson Joan Ferneyhough John & Annette Ferris Kevin Ferris Marie Ferriss Mary Fetherston & Families Aurèle & Rita Filiatrault Lionel Filion Ken & Dorothy Fisher Philip & Jean Fisher William & Susan Fisher George & Judy Flumerfelt

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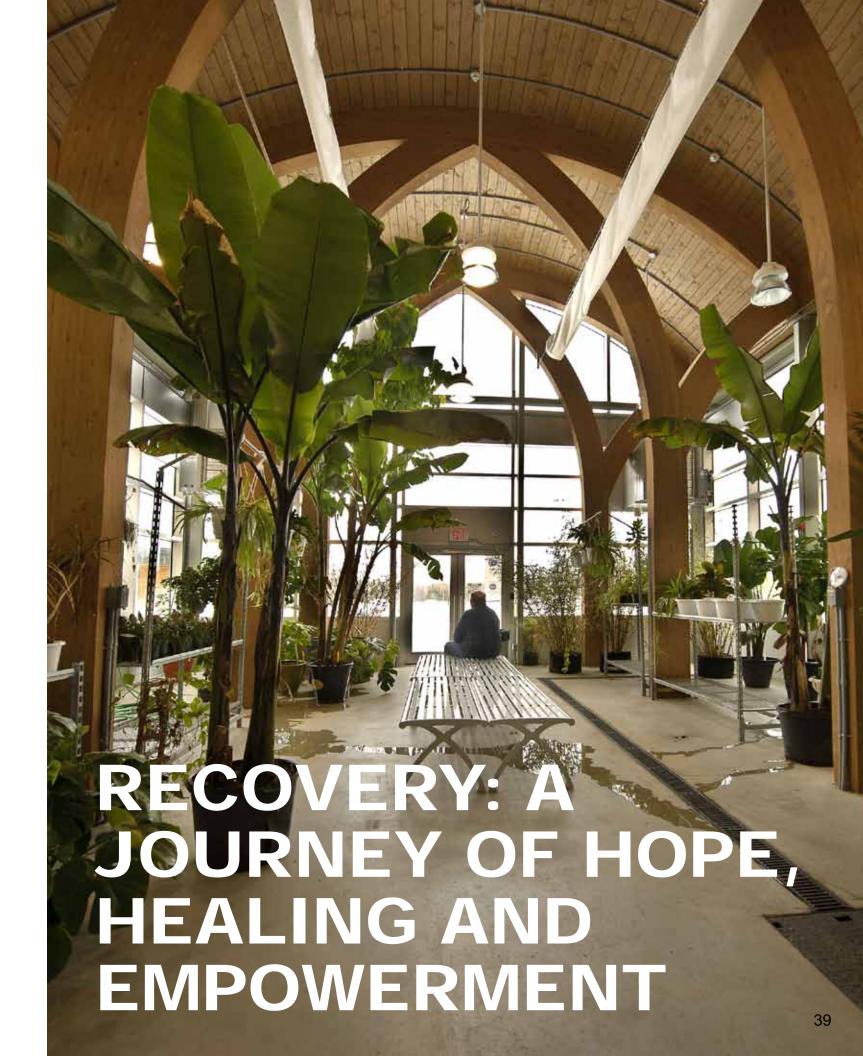
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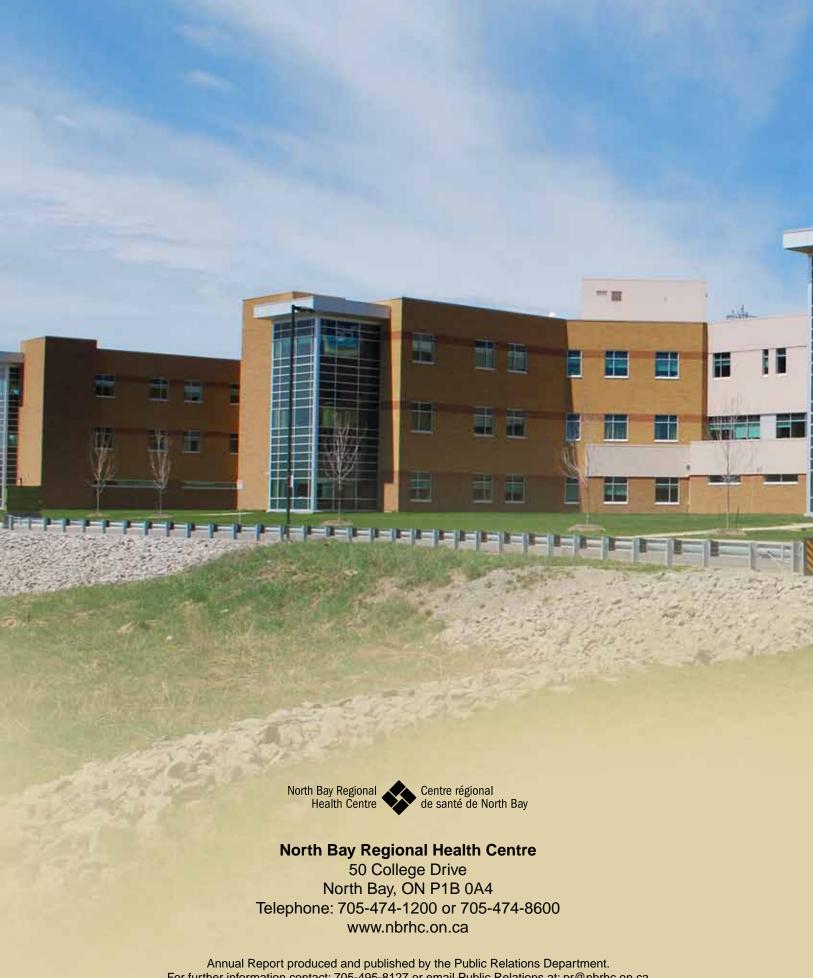
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