

Pain Management Clinic Patient Information

Your physician has referred you to the NBHRC Pain Management Clinic. They will have you complete a pain evaluation questionnaire that will provide us with valuable information about your pain condition.

Requirements:

- It is a requirement of our clinic that all patients are under the care of a primary care provider who is willing to participate in your ongoing pain management.
- A completed pain evaluation questionnaire must be included with the referral to our office.

Appointment Booking:

- After we receive all the required information from your referring physician, your file will be reviewed and if it is determined that the services we offer may be useful in alleviating your discomfort or helping you manage your ongoing pain, a consultation appointment date and time will be scheduled. Please note that this may take 2 weeks up to 8 months depending on urgency or referral flow.

First Pain Clinic Appointment:

- Your first appointment at the pain clinic will be for an assessment only and will be 30 to 40 minutes long.
- You will need to bring the following items with you:
 - Health card
 - All medications in their original containers/blister packs

Appointment Cancellation Policy:

- Once you have received an appointment date and time, it is very important that you attend this appointment.
- Last minute cancellations may not be rescheduled.
- If you must cancel your appointment, you must cancel at least 24 hours before your scheduled time or you will be charged a cancellation fee.
- **Effective May 1, 2015**, the North Bay Regional Health Centre will be charging a \$50.00 cancellation fee.

If you have any questions about your referral, please contact your referring physician office.