



# Volunteer Opportunities

## Ambassador Program

Volunteers welcome patients and visitors when they enter the Health Centre and provide general assistance, directions and way-finding support. Volunteers are encouraged to escort people to their destinations, or may choose to remain seated at the entrance if preferred.

- Volunteer shifts available on weekdays, evenings and weekends.



## Clinic Support

Volunteers support the registration process in outpatient clinics to help improve patient flow, minimize stress and promote a positive patient experience.

- Volunteer shifts available on weekdays only.



## Inpatient Unit Support

Volunteers support patients during their time in hospital by providing companionship through friendly visiting and assisting with recreation therapy group activities.

- Volunteer shifts available on weekdays, evenings and weekends.
- Some units require volunteers to be 18+ for friendly visiting.

## Hospital Elder Life Program (HELP)

HELP is an innovative approach to improving hospital care for patients aged 70 and over. This evidence-based program aims to promote recovery and assist with the transition from hospital to home by supporting the physical, cognitive and emotional well-being of older patients.

- Volunteer shifts available on weekdays, evenings and weekends.

## Gift Shop

Volunteers help raise funds for the NBRHC Foundation by providing courteous and efficient service to customers visiting the Gift Shop at the Health Centre. Funds raised support patient programming and the purchase of medical equipment.

- Volunteer shifts available on weekdays, evenings and weekends.

## Nevada Tickets

Volunteers help raise funds for the NBRHC Foundation by selling break-open Nevada Tickets at the Health Centre. Funds raised support patient programming and the purchase of medical equipment.

- Volunteer shifts available on weekdays only.

The availability of volunteer opportunities changes on an on-going basis, and some positions require specific qualifications and/or training.

If you are interested in joining our volunteer team, please submit a completed Volunteer Application Package to the Volunteer Department.

**[volengdept@nbrhc.on.ca](mailto:volengdept@nbrhc.on.ca)**

**705-474-8600 ext. 3131**

