

VACANCY

Applications are invited from qualified individuals to fill the following position:

Permanent Full Time Quality Coordinator NBRHC – North Bay Campus

The Quality Coordinator reports to the Director, Mental Health and works with the respective functional teams in the MH Portfolio to support quality improvement initiatives under the philosophy of More Time to Care and in alignment with the Strategic Plan. The Quality Coordinator works collaboratively with the Extended Senior Leadership Team, physicians, program leaders/teams and patients/families to make successful transformational changes by facilitating group discussions, analysing current business process and work flows, identifying opportunities for improvement and by designing, developing, testing and implementing change ideas through the application of leading-edge quality improvement strategies and techniques. In addition, the individual will be responsible for reviewing adverse events/near misses and making systemic recommendations to mitigate risk, enhance safety, improve quality and support the implementation of these recommendations.

The position requires a highly versatile, energized, and self-motivated individual. Experience and/or training in lean management, project facilitation, researching best practices, data analysis, critical incident management, risk assessment, patient/family engagement, and accreditation would prepare someone to move into this challenging and rewarding role.

QUALIFICATIONS

- A bachelor's degree in health, administration, health planning or business administration, and/or equivalent education and experience with a minimum five (5) years in healthcare environment.
 - Current membership with regulated professional college is required.
 - Demonstrated interpersonal skills with an ability to influence and negotiate at all levels, internal and external to the organization.
 - Demonstrated leadership, change management, problem solving, critical thinking, conflict resolution, team building, and communication skills.
 - Must be able to support and contribute to a culture of safety and prevention of adverse health events in our organization.
 - Experience, knowledge and active involvement in leading/implementing quality improvement initiatives/projects are an asset.
 - Experience in coordinating institutional efforts to achieve accreditation status and meet the standards of the required organizational practices.
 - Certification in Lean/Six Sigma/PMP/Simplexity (Creative Problem Solving) is an asset.
 - Intermediate/advanced knowledge of Microsoft Word, PowerPoint, and Excel required.
 - Good attendance and work record required
 - Bilingualism (English/French) is an asset
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Criminal Reference Check including the Vulnerable Sector Check recent within six (6) months is a requirement

Interested candidates are asked to submit their cover letter and resume to:

careers@nbrhc.on.ca quoting file **NU MH-23-065**

The posting will remain open until the position is filled.

Please note these postings are subject to change without notice. An acknowledgement will be sent only to those candidates who will be interviewed.

THE ORGANIZATION

North Bay Regional Health Centre (NBRHC) is a unique health care organization with three primary roles: providing acute care services to North Bay and its surrounding communities, functioning as the district referral centre providing specialist services for smaller communities in the area, and it's the specialized mental health service provider serving all of northeast Ontario. At more than 400 beds, our state-of-the-art regional health centre has over 150 physicians, 2300 employees and 250 volunteers.

For more information about the NBRHC, visit www.nbrhc.on.ca

THE COMMUNITY

North Bay is located 3.5 hours north of Toronto, just north of the district of Muskoka, and 3.5 hours west of Ottawa. With a population of 54,000 and a catchment area of 180,000, it is a safe and welcoming community that offers a healthy and balanced environment for working, living and raising a family. North Bay is situated on the shores of two large lakes (Lake Nipissing and Trout Lake) and boasts beautiful scenery and four distinct seasons. Whatever your interests are, you will have access to numerous activities and amenities within minutes from your home—reclaim your work-life balance and join us!

To see more of beautiful North Bay and learn about our lifestyle, visit www.northbay.ca

NBRHC is committed to achieving 100% compliance with its COVID-19 Vaccine Policy. As a result, please be advised that in order to be eligible for employment at the Health Centre, all new hires must be compliant with our COVID-19 Vaccination Policy and must be fully vaccinated prior to commencing employment. To be considered fully vaccinated, an individual must have received the full series of a COVID-19 vaccine or a combination of COVID-19 vaccines approved by the World Health Organization (e.g. two doses of a two-dose vaccine series or one dose of a single-dose vaccine series) and received the final dose of the COVID-19 vaccine at least 14 days ago.

The requirement that successful applicants be fully vaccinated is subject to any accommodation obligations pursuant to the Ontario Human Rights Code.

North Bay Regional Health Centre is committed to providing accessible employment practices that are in compliance with the Accessibility for Ontarians with Disabilities Act (AODA). If you require an accommodation for disability during any stage of the recruitment process, please indicate this in your application.

NORTH BAY REGIONAL HEALTH CENTRE IS AN EQUAL OPPORTUNITY EMPLOYER