

JOIN THE NBRHC TEAM!

EXTERNAL VACANCY

DEPARTMENT: PATIENT FLOW NAVIGATOR

POSITION: ONE (1) TEMPORARY PART TIME REGISTERED NURSE (APPROX. 6 MONTHS)

SITE: NBRHC – NORTH BAY

HOURS: ALL SHIFTS AS REQUIRED

SALARY: FROM \$39.07/HOUR TO \$56.00/HOUR

The Patient Flow Navigator will support the philosophy that each patient receives the right level of care, in the right place, at the right time by the right provider. Responsibilities of this position include but are not limited to:

- Addressing identified processes and/or other issues impeding the patient's flow from admission to discharge.
- Coordinating the multidisciplinary team's plan of care to make sure needs are met promptly, and ensuring consistent messaging to the patient and family regarding discharge plans is ensured
- System navigation and bed placement
- Building awareness of the patient navigator role/services among the health care team is important to assist in coordinating patient care and identifying "at-risk" patients that need navigation services.

QUALIFICATIONS

Certification/Experience/Knowledge:

- ☐ Registered and a member in good standing with the College of Nurses of Ontario is required
- ☐ Minimum of two (2) years of recent (within the last 2 years) clinical experience working within the patient flow department
- ☐ Demonstrated knowledge of various bed types within NBRHC and off-service admission criteria. Ability to make bed placement recommendations to bed allocation based on patients' care needs and admission criteria to each unit. (i.e. Surgery/Medicine, Complex Continuing Care, Rehabilitation, CCU, Mental Health, ACU, SSSU, Peds, D2, E3 etc.)
- ☐ Knowledge of patient flow tools, such as Estimated Discharge Date (EDD) and patient flow dashboard
- ☐ Knowledge of community resources and programs required
- ☐ Demonstrated ability to work collaboratively in a multidisciplinary team environment, including internal and external partners required
- ☐ Experience with the repatriation process, inter-facility transfers, and direct admission
- ☐ Exceptional understanding of ALC, knowledge of ALC designations, discharge destination detail, most appropriate discharge destination, special needs, and barriers.
- ☐ Practical knowledge of relevant legislation required

- ☐ Current Non-Violent Crisis Intervention (NVCi) Certificate required (training delivered by Health Centre upon hire)
- ☐ Must demonstrate commitment to ensure your safety, the safety of fellow workers, patients, volunteers, and visitors
- ☐ Must support and contribute to a culture of safety and prevention of adverse health events in this organization

Skills/Abilities:

- ☐ Demonstrated familiarity with discharge planning principles and resource utilization required
- ☐ Demonstrated strong leadership, critical thinking, conflict resolution skills, and problem-solving skills required
- ☐ Demonstrated exceptional organizational skills required
- ☐ Excellent communication and interpersonal skills
- ☐ Self-directed professional who functions with minimal supervision and can rapidly shift workload priorities
- ☐ Ability to support continuous quality improvement initiatives
- ☐ Demonstrated commitment to ongoing education is required
- ☐ Good attendance and work record required
- ☐ Bilingualism (Advanced level English/French) is required. *All unilingual candidates are encouraged to apply and may be considered if the identified French requirement has been met or there are no successful bilingual candidates. A formal French test will be conducted to evaluate the proficiency level.*

Criminal Reference Check including the Vulnerable Sector Check recent within six (6) months is a requirement

Interested candidates are asked to submit their cover letter and resume to:

careers@nbrhc.on.ca quoting file **ONA MH-25-099**

The posting will remain open until the positions are filled.

Please note these postings are subject to change without notice. An acknowledgement will be sent only to those candidates who will be interviewed.

NBRHC is committed to achieving 100% compliance with its COVID-19 Vaccine Policy. As a result, please be advised that in order to be eligible for employment at the Health Centre, all new hires must be compliant with our COVID-19 Vaccination Policy and must be fully vaccinated prior to commencing employment. To be considered fully vaccinated, an individual must have received the full series of a COVID-19 vaccine or a combination of COVID-19 vaccines approved by the World Health Organization (e.g. two doses of a two-dose vaccine series or one dose of a single-dose vaccine series) and received the final dose of the COVID-19 vaccine at least 14 days ago.

The requirement that successful applicants be fully vaccinated is subject to any accommodation obligations pursuant to the Ontario Human Rights Code.

North Bay Regional Health Centre is committed to providing accessible employment practices that are in compliance with the Accessibility for Ontarians with Disabilities Act (AODA). If you require an accommodation for disability during any stage of the recruitment process, please indicate this in your application.

We are an equal opportunity employer. We thank all applicants for their interest.



THE ORGANIZATION

North Bay Regional Health Centre (NBRHC) is a unique health care organization with three primary roles: providing acute care services to North Bay and its surrounding communities, functioning as the district referral centre providing specialist services for smaller communities in the area, and it's the specialized mental health service provider serving all of northeast Ontario. At more than 400 beds, our state-of-the-art regional health centre has over 150 physicians, 2300 employees and 250 volunteers.

For more information about the NBRHC, visit www.nbrhc.on.ca

THE COMMUNITY

North Bay is located 3.5 hours north of Toronto, just north of the district of Muskoka, and 3.5 hours west of Ottawa. With a population of 54,000 and a catchment area of 180,000, it is a safe and welcoming community that offers a healthy and balanced environment for working, living and raising a family. North Bay is situated on the shores of two large lakes (Lake Nipissing and Trout Lake) and boasts beautiful scenery and four distinct seasons. Whatever your interests are, you will have access to numerous activities and amenities within minutes from your home—reclaim your work-life balance and join us!

To see more of beautiful North Bay and learn about our lifestyle, visit www.northbay.ca

